

Business Insights Through Data, Using Excel



Guest

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Presenter

Dr. James Abdey

Dr. James Abdey is an Associate Professor (Education) in Statistics at the London School of Economics, having gained his PhD in 2010 from LSE, asking “To p, or not to p?”! He teaches the Department’s large service-level undergraduate courses in mathematical statistics and quantitative methods, as well as elective courses in market research. His research interests include market research techniques and forensic statistics - the interplay of statistics and the law.

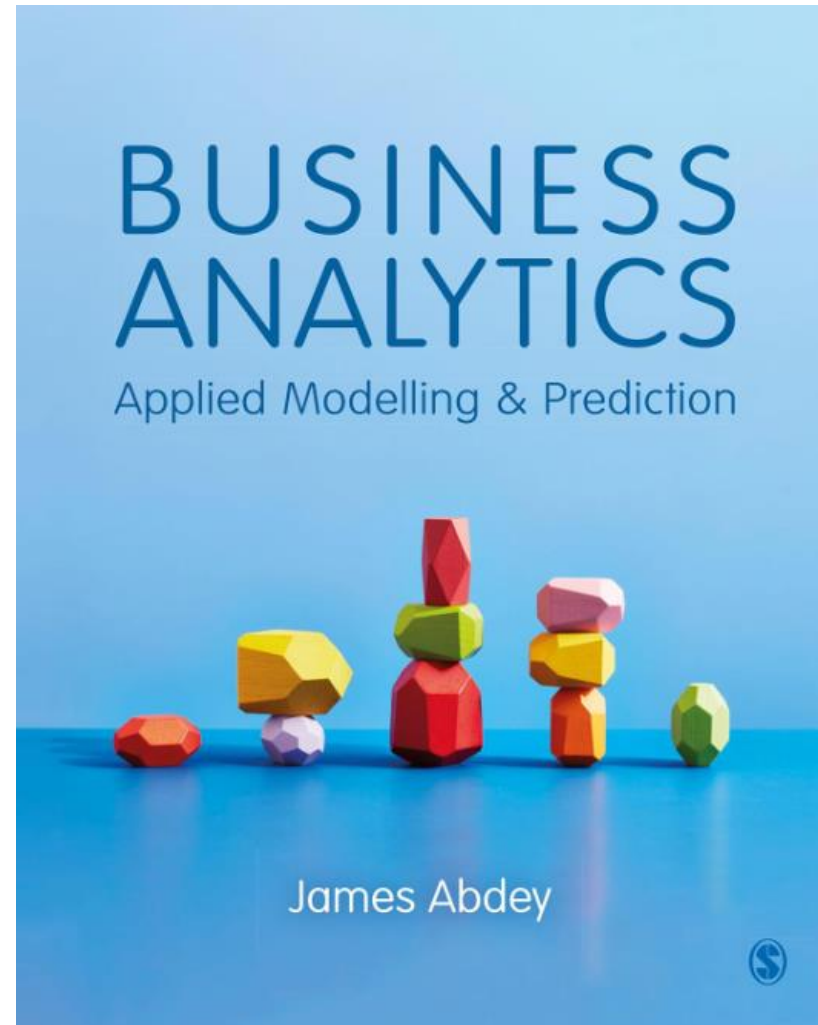
Dr. Abdey has been closely involved with LSE’s Summer School and the University of London International Programmes for a number of years. He helped launch the BSc in Data Science and Business Analytics, with students currently registered in a number of countries. Outside of academia, he has also worked on various quantitative-based consultancy projects in areas including the art market and the World Gold Council.



Dr. James Abdey, Associate Professor
London School of Economics



The future is bright, the future is data





Business Analytics: Applied Modelling and Prediction

by James Abdey



Student Resources

[Excel Examples and Datasets](#)

[Screencasts](#)

On this website students will find:

[Excel examples and datasets](#) to help you master your analytics skills through hands-on learning

[Screencasts](#) of worked examples from Excel and Tableau demonstrating how the programmes can be used

Just click on the links to the left.

Lecturers can log in to access:

[A Teaching Guide](#) providing ideas and inspiration for using the book in teaching, including tips for helping students to grasp tricky concepts

[Solutions](#) for all end-of-chapter exercises

[PowerPoints](#) for each chapter that can be adapted and edited to suit individual teaching needs

[A testbank of questions](#) that can be used to assess students' understanding and help them to prepare for exams

[Log in or create an instructor account by clicking on the tab at the top.](#)

Data: the new oil?



Data: the new oil?



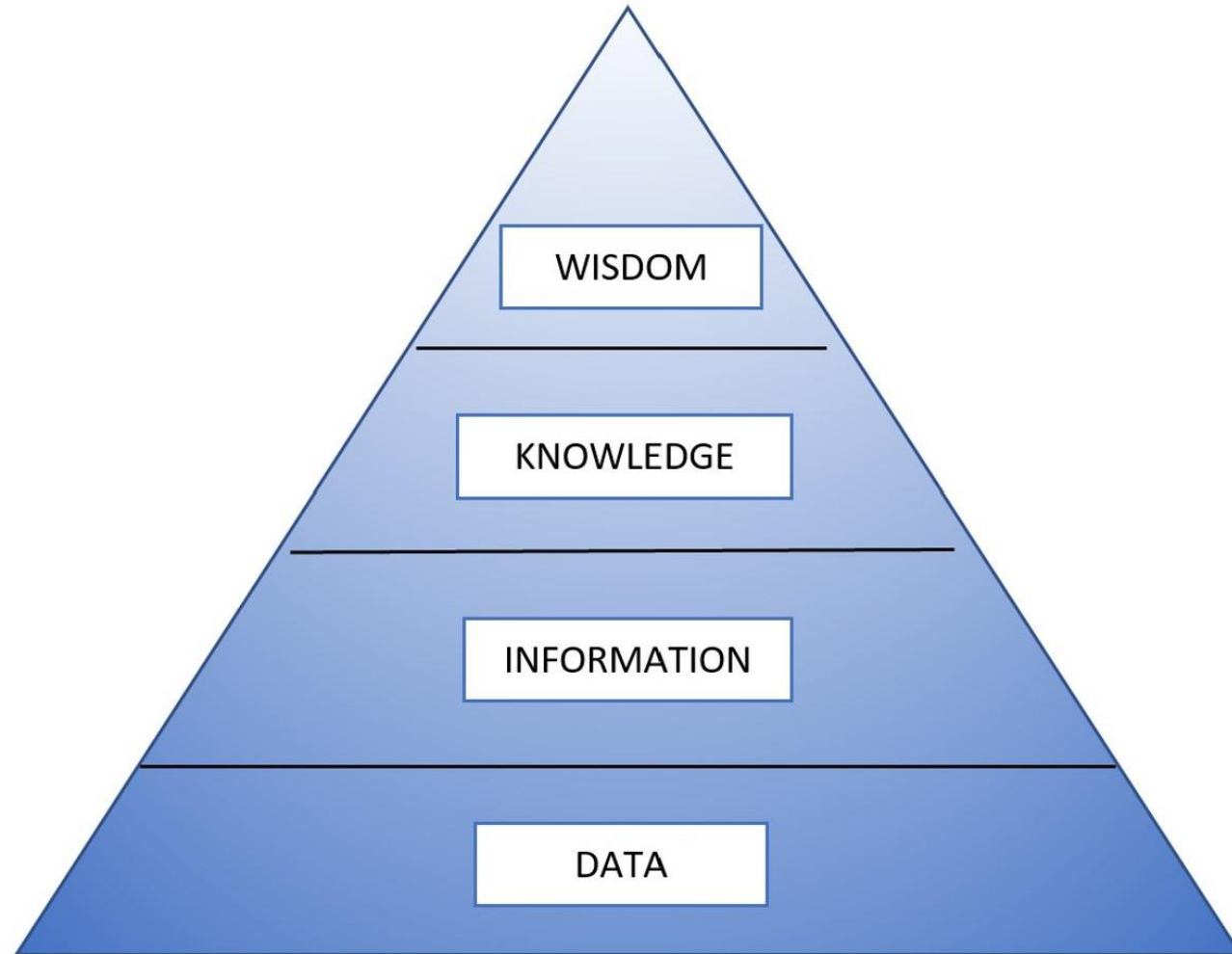
“The world’s most valuable resource is no longer oil, but data.”

The Economist

Problem: oil is finite, (big) data is near infinite.

But: Data, like oil, derives value after refinement.

DIKW pyramid



In-demand skills



Top Specialized Skills

1. Data Analysis
2. SQL
3. Teamwork / Collaboration
4. Microsoft Power BI
5. Python
6. Stakeholder Management
7. Project Management
8. Key Performance Indicators (KPIs)
9. Tableau
10. Business Intelligence

Top Baseline Skills

1. Communication Skills
2. Microsoft Excel
3. Detail-Orientated
4. Problem Solving
5. Research
6. Planning
7. Writing
8. Organisational Skills
9. Presentation Skills
10. Analytical Skills

Top Credentials

1. Microsoft Excel
2. SQL
3. Python
4. Tableau
5. Microsoft Office
6. Microsoft Powerpoint
7. Data Visualisation
8. Salesforce
9. SQL Server
10. Visual Basic for Applications (VBA)

Future-proof yourselves!



5 Core Skills to Harness Data and Make Better Decisions

LSE's Dr James Abdey considers five essential skills for professionals seeking to analyse data in more meaningful ways, communicate more effectively using data, and to make better, data-informed decisions.

5 min read



Anscombe's quartet



Dataset 1		Dataset 2		Dataset 3		Dataset 4	
X_1	Y_1	X_2	Y_2	X_3	Y_3	X_4	Y_4
10.0	8.04	10.0	9.14	10.0	7.46	8.0	6.58
8.0	6.95	8.0	8.14	8.0	6.77	8.0	5.76
13.0	7.58	13.0	8.74	13.0	12.74	8.0	7.71
9.0	8.81	9.0	8.77	9.0	7.11	8.0	8.84
11.0	8.33	11.0	9.26	11.0	7.81	8.0	8.47
14.0	9.96	14.0	8.10	14.0	8.84	8.0	7.04
6.0	7.24	6.0	6.13	6.0	6.08	8.0	5.25
4.0	4.26	4.0	3.10	4.0	5.39	19.0	12.50
12.0	10.84	12.0	9.13	12.0	8.15	8.0	5.56
7.0	4.82	7.0	7.26	7.0	6.42	8.0	7.91
5.0	5.68	5.0	4.74	5.0	5.73	8.0	6.89

Anscombe's quartet

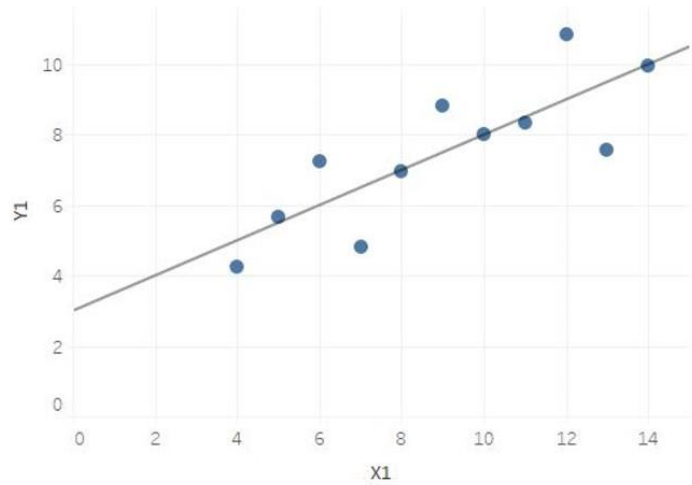


	A	B	C	D	E	F	G	H
1	<i>X1</i>		<i>Y1</i>		<i>X2</i>		<i>Y2</i>	
2								
3	Mean	9	Mean	7.500909	Mean	9	Mean	7.500909
4	Standard Error	1	Standard Error	0.612541	Standard Error	1	Standard Error	0.612568
5	Standard Deviation	3.316625	Standard Deviation	2.031568	Standard Deviation	3.316625	Standard Deviation	2.031657
6	Sample Variance	11	Sample Variance	4.127269	Sample Variance	11	Sample Variance	4.127629
7	Sum	99	Sum	82.51	Sum	99	Sum	82.51
8	Count	11	Count	11	Count	11	Count	11
9								
10	<i>X3</i>		<i>Y3</i>		<i>X4</i>		<i>Y4</i>	
11								
12	Mean	9	Mean	7.5	Mean	9	Mean	7.500909
13	Standard Error	1	Standard Error	0.612196	Standard Error	1	Standard Error	0.612242
14	Standard Deviation	3.316625	Standard Deviation	2.030424	Standard Deviation	3.316625	Standard Deviation	2.030579
15	Sample Variance	11	Sample Variance	4.12262	Sample Variance	11	Sample Variance	4.123249
16	Sum	99	Sum	82.5	Sum	99	Sum	82.51
17	Count	11	Count	11	Count	11	Count	11

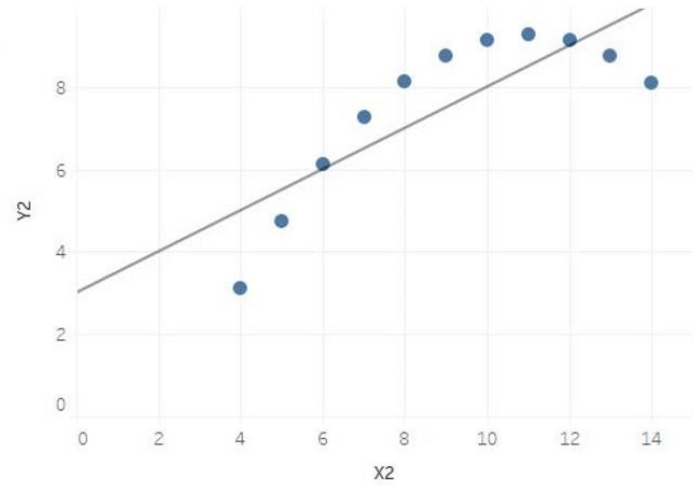
Anscombe's quartet



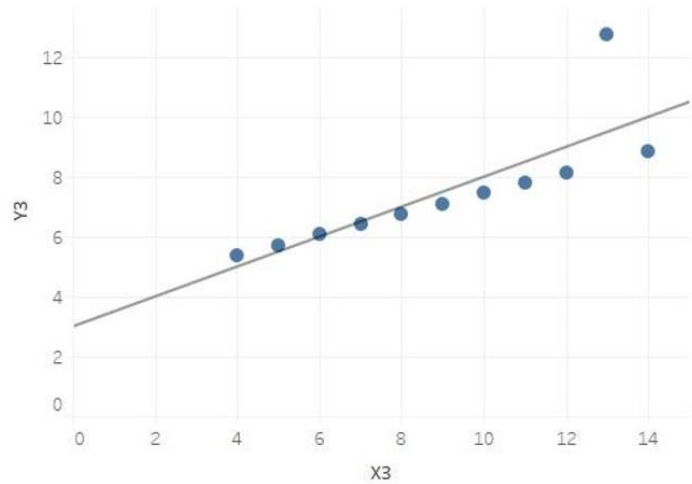
Dataset 1



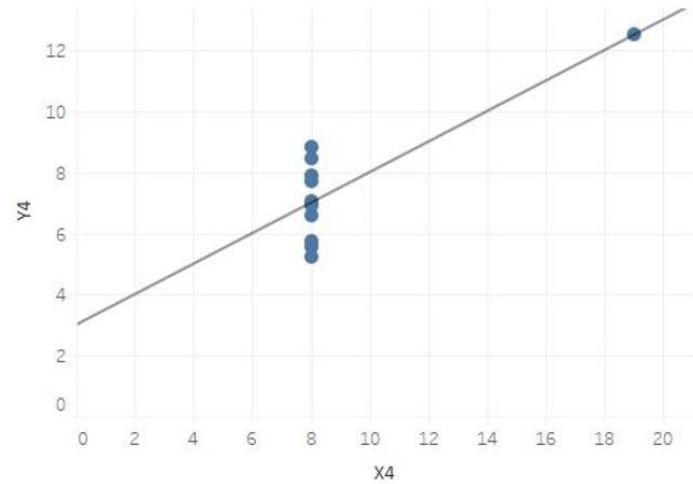
Dataset 2



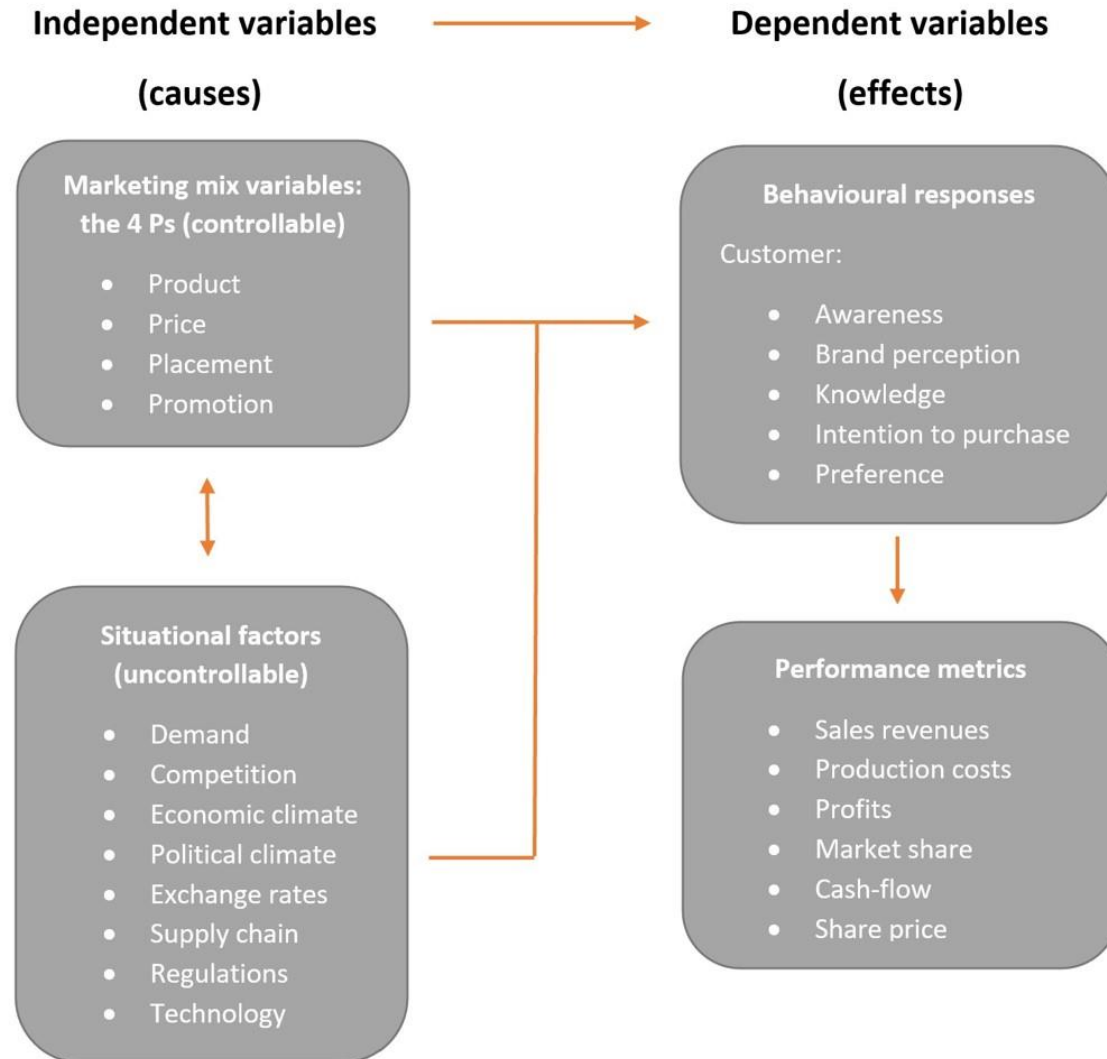
Dataset 3



Dataset 4



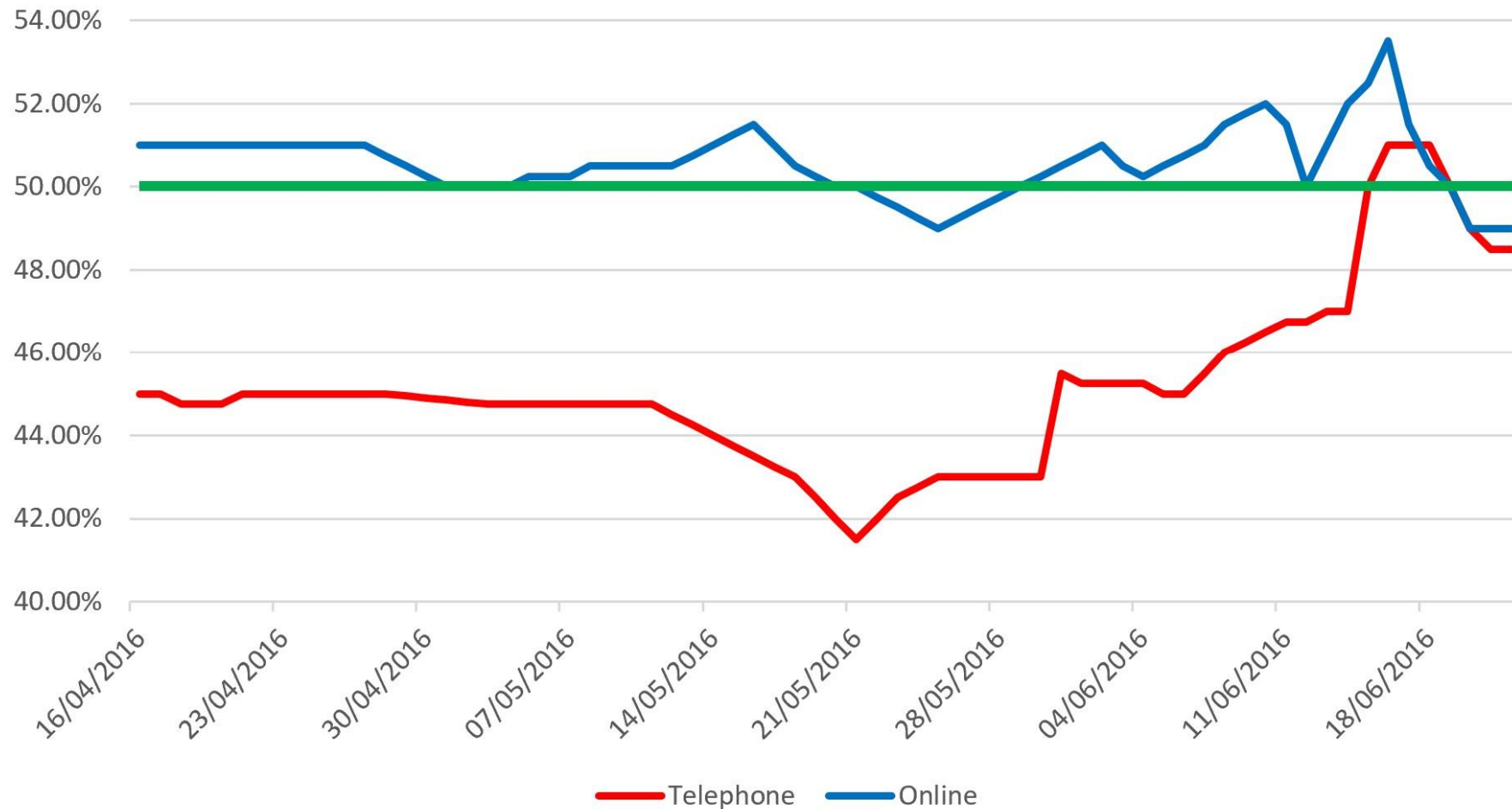
Relationships between variables



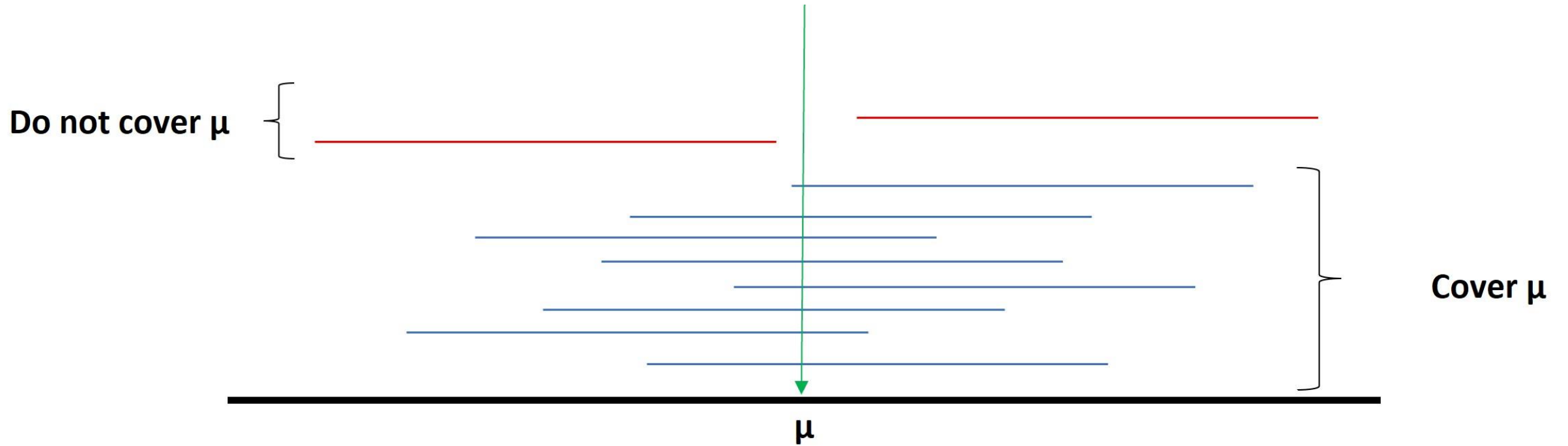
UK's EU membership referendum poll averages



Telephone versus Online poll averages, % Leave support



Coverage probability of confidence intervals



Excel Anova: Single Factor



	A	B	C	D	E	F	G	H	I	J
1	Digital	Newspaper	Billboard	Anova: Single Factor						
2	85	71	59	Input						
3	75	75	64	Input Range: \$A\$1:\$C\$7						
4	82	73	62	Grouped By: <input checked="" type="radio"/> Columns						
5	76	74	69	<input type="radio"/> Rows						
6	71	69	75	<input checked="" type="checkbox"/> Labels in First Row						
7	85	82	67	Alpha: 0.05						
8				Output options						
9				<input type="radio"/> Output Range:						
10				<input checked="" type="radio"/> New Worksheet Ply:						
11				<input type="radio"/> New Workbook						
12				OK						
13				Cancel						
14				Help						
15										
16										

Excel results of a one-way ANOVA



	A	B	C	D	E	F	G
1	Anova: Single Factor						
2							
3	SUMMARY						
4	<i>Groups</i>	<i>Count</i>	<i>Sum</i>	<i>Average</i>	<i>Variance</i>		
5	Digital	6	474	79	34		
6	Newspaper	6	444	74	20		
7	Billboard	6	396	66	32		
8							
9							
10	ANOVA						
11	<i>Source of Variation</i>	<i>SS</i>	<i>df</i>	<i>MS</i>	<i>F</i>	<i>P-value</i>	<i>F crit</i>
12	Between Groups	516	2	258	9	0.002703	3.68232
13	Within Groups	430	15	28.66667			
14							
15	Total	946	17				
16							

Specifying simple linear regression in Excel



	A	B	C
1	Shop	Student population	Sales
2	1	2	58
3	2	6	105
4	3	8	88
5	4	8	118
6	5	12	117
7	6	16	137
8	7	20	157
9	8	20	169
10	9	22	149
11	10	26	202
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			

Regression

Input

Input Y Range:

Input X Range:

Labels Constant is Zero

Confidence Level: %

Output options

Output Range:

New Worksheet Ply:

New Workbook

Residuals

Residuals Residual Plots

Standardized Residuals Line Fit Plots

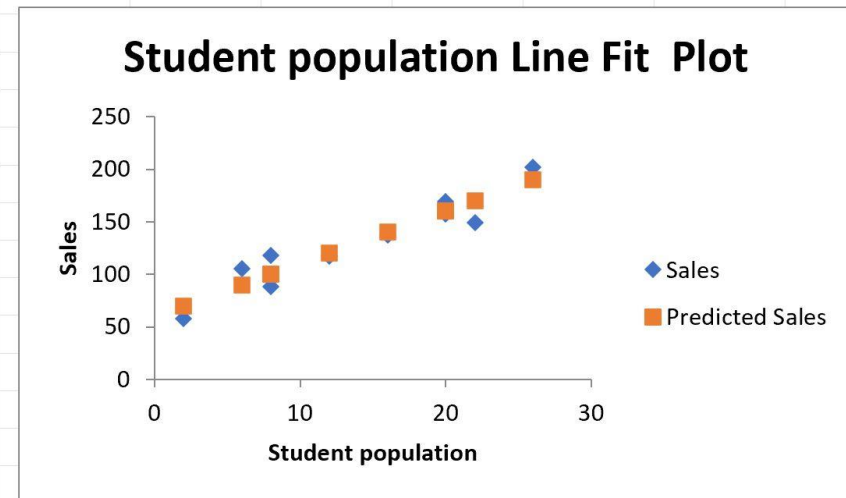
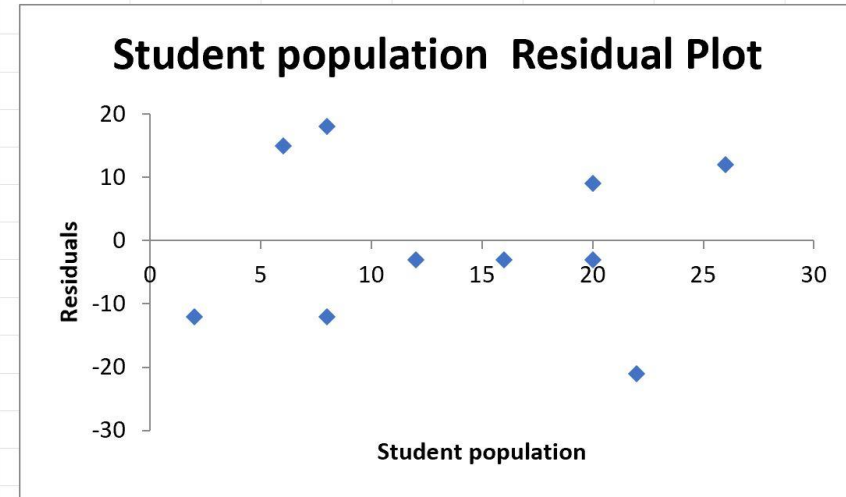
Normal Probability

Normal Probability Plots

Excel output for a simple linear regression



	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SUMMARY OUTPUT													
2														
3	<i>Regression Statistics</i>													
4	Multiple R	0.950122955												
5	R Square	0.90273363												
6	Adjusted R Square	0.890575334												
7	Standard Error	13.82931669												
8	Observations	10												
9														
10	ANOVA													
11		<i>df</i>	<i>SS</i>	<i>MS</i>	<i>F</i>	<i>Significance F</i>								
12	Regression	1	14200	14200	74.24837	2.54887E-05								
13	Residual	8	1530	191.25										
14	Total	9	15730											
15														
16		<i>Coefficients</i>	<i>Standard Error</i>	<i>t Stat</i>	<i>P-value</i>	<i>Lower 95%</i>	<i>Upper 95%</i>							
17	Intercept	60	9.22603481	6.503336	0.000187	38.72472558	81.27527442							
18	Student population	5	0.580265238	8.616749	2.55E-05	3.661905962	6.338094038							
19														
20														
21														
22	RESIDUAL OUTPUT													
23														
24	<i>Observation</i>	<i>Predicted Sales</i>	<i>Residuals</i>											
25	1	70	-12											
26	2	90	15											
27	3	100	-12											



Effect of price elasticity of demand



	Price-elastic demand	Unitary-elastic demand	Price-inelastic demand
Price increase	 $P \times Q = TR$ Total revenue down	 $P \times Q = TR$ Total revenue constant	 $P \times Q = TR$ Total revenue up
Price decrease	 $P \times Q = TR$ Total revenue up	 $P \times Q = TR$ Total revenue constant	 $P \times Q = TR$ Total revenue down

Consequences of variable misspecification



Estimated model	True relationship	
$\hat{y} = \hat{\beta}_0 + \hat{\beta}_1 x_1$	$y = \beta_0 + \beta_1 x_1 + \varepsilon$ Specification is correct, so no issues arise	$y = \beta_0 + \beta_1 x_1 + \beta_2 x_2 + \varepsilon$ Omitted variable bias risk with invalid standard errors (Occam's razor-induced)
$\hat{y} = \hat{\beta}_0 + \hat{\beta}_1 x_1 + \hat{\beta}_2 x_2$	Unbiased coefficients (good), but standard errors are inefficient (i.e. large) lowering precision (can occur when fear of omitted variable bias)	Specification is correct so no issues arise

To wait, or not to wait?



Conjoint analysis: Solver solution



Excel spreadsheet showing regression model coefficients and Solver Parameters dialog box.

Excel Spreadsheet Data:

	A	B	C	D	E	F	G	H	I
1	Estimates of regression model coefficients								
2									
3	\wedge beta_0 =	86.926		\wedge alpha_12 - \wedge alpha_11 =	-14.111	<- =E14-E13			
4	\wedge beta_1 =	-14.111		\wedge alpha_13 - \wedge alpha_11 =	-27.778	<- =E15-E13			
5	\wedge beta_2 =	-27.778							
6	\wedge beta_3 =	3		\wedge alpha_22 - \wedge alpha_21 =	3	<- =E18-E17			
7	\wedge beta_4 =	11.444		\wedge alpha_23 - \wedge alpha_21 =	11.444	<- =E19-E17			
8	\wedge beta_5 =	-11							
9	\wedge beta_6 =	-21.222		\wedge alpha_32 - \wedge alpha_31 =	-11	<- =E22-E21			
10				\wedge alpha_33 - \wedge alpha_31 =	-21.222	<- =E23-E21			
11									
12									
13				\wedge alpha_11 =	13.963				
14				\wedge alpha_12 =	-0.148				
15				\wedge alpha_13 =	-13.815	Sum =	0	<- =SUM(E13:E15)	
16									
17				\wedge alpha_21 =	-4.81467				
18				\wedge alpha_22 =	-1.81467				
19				\wedge alpha_23 =	6.629334	Sum =	0	<- =SUM(E17:E19)	
20									
21				\wedge alpha_31 =	10.74067				
22				\wedge alpha_32 =	-0.25933				
23				\wedge alpha_33 =	-10.4813	Sum =	0	<- =SUM(E21:E23)	
24									
25									
26									
27									

Solver Parameters Dialog Box:

- Set Objective:
- To: Max Min Value Of:
- By Changing Variable Cells:
- Subject to the Constraints:
 -
 -
 -
 -
 -
- Make Unconstrained Variables Non-Negative
- Select a Solving Method:
- Solving Method: Select the GRG Nonlinear engine for Solver Problems that are smooth nonlinear. Select the LP Simplex engine for linear Solver Problems, and select the Evolutionary engine for Solver problems that are non-smooth.
-

Linking the real world and the abstract world



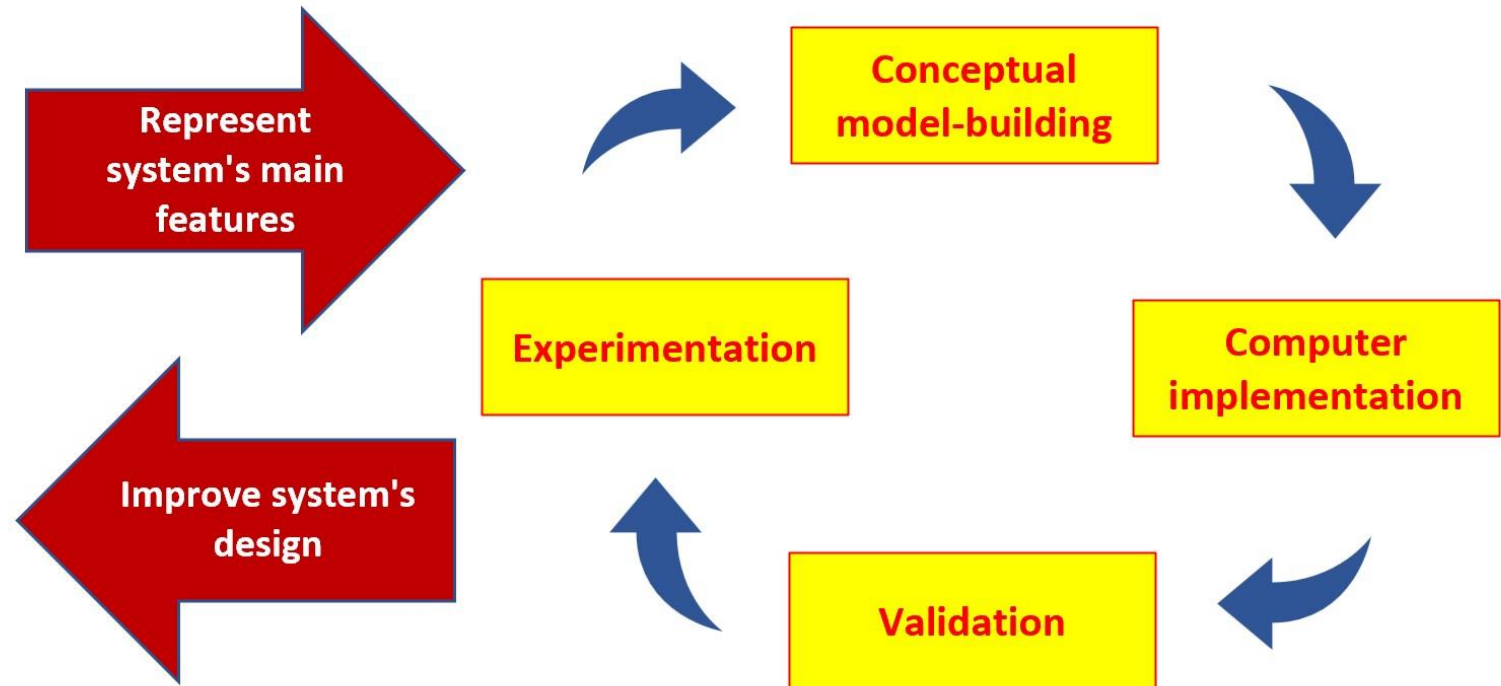
The real world

Design the system

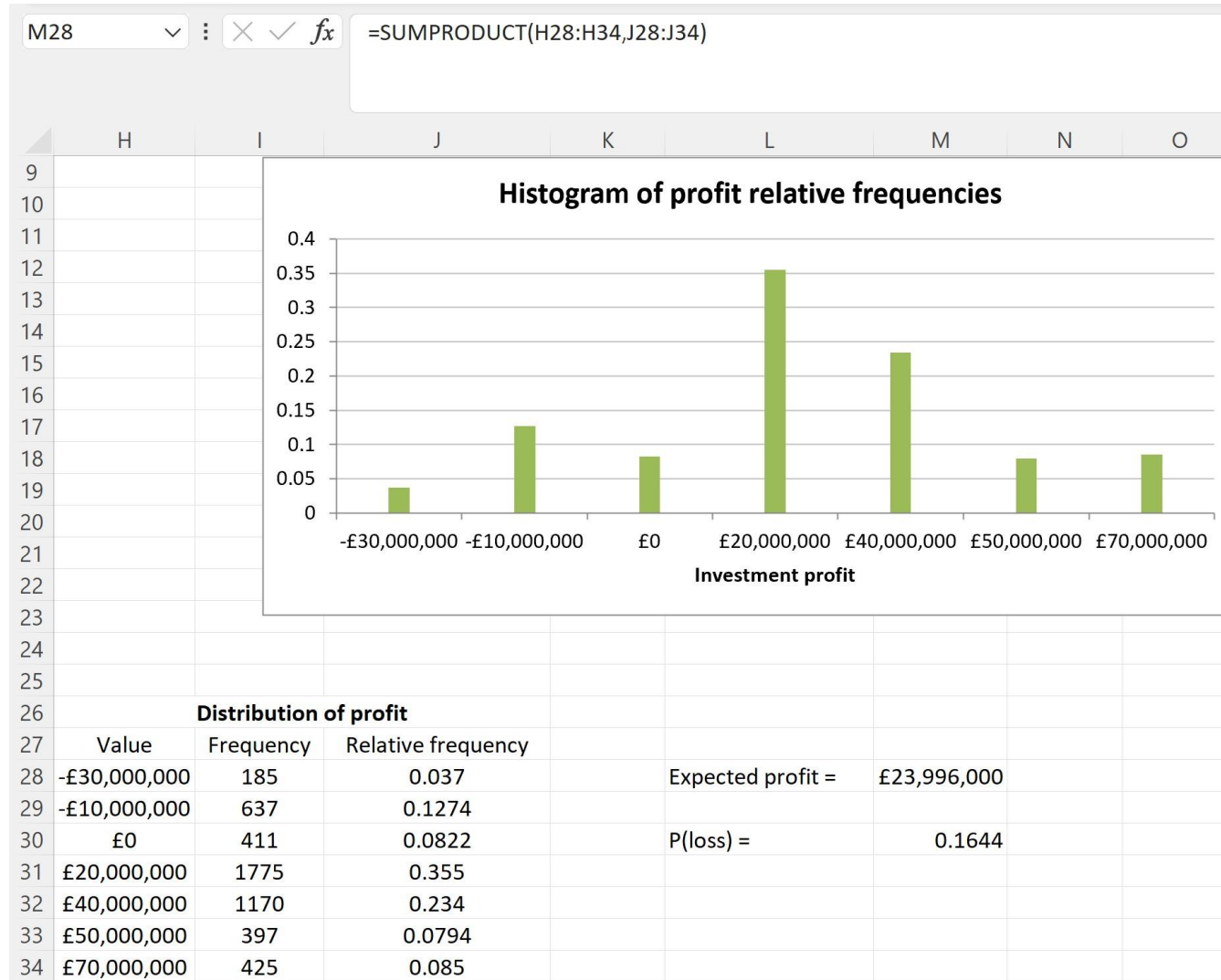


The abstract world

Simulate the system



Output distribution: corporate investment



Results of a Monte Carlo simulation



G15 : ✕ ✓ f_x =IF(D15=0,0,MAX(NORM.INV(RAND()),D15,\$B\$7*D15/\$B\$6),0))

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Simulating quarterly profits															
2																
3	Assume quarterly revenues are normally distributed						Assume quarterly costs are exponentially distributed									
4																
5	Revenues in Q1			Costs each quarter												
6	Mean	5,000				Lambda	0.00025									
7	Standard deviation	1,800														
8				Q1 revenue	Q1 costs	Q1 profit	Q2 revenue	Q2 costs	Q2 profit	Q3 revenue	Q3 costs	Q3 profit	Q4 revenue	Q4 costs	Q4 profit	Total profit
9	Revenues in Q2 through Q4		Average	4,992	4,472	520	4,987	4,475	512	5,016	4,442	575	5,056	4,463	593	2,201
10	Mean	The previous quarter	Standard deviation	1796	3766	4169	2618	3740	4553	3211	3647	4832	3726	3666	5210	12333
11	Standard deviation	Update to reflect	Minimum	0	2,000	-39,670	0	2,000	-33,097	0	2,000	-29,730	0	2,000	-42,399	-59,130
12		realised revenues	Maximum	12,059	43,757	9,054	19,283	37,818	15,922	22,299	35,058	20,299	71,018	46,038	69,018	61,511
13																
14			Simulation run	Q1 revenue	Q1 costs	Q1 profit	Q2 revenue	Q2 costs	Q2 profit	Q3 revenue	Q3 costs	Q3 profit	Q4 revenue	Q4 costs	Q4 profit	Total profit
15			1	3,235	2,000	1,235	4,555	2,669	1,886	4,370	2,123	2,247	5,065	2,984	2,081	7,449
16			2	5,759	2,215	3,544	5,392	4,938	454	7,034	2,000	5,034	4,820	3,539	1,281	10,312
17			3	4,462	7,141	-2,679	4,435	5,365	-930	3,933	6,434	-2,502	3,434	2,000	1,434	-4,678
18			4	1,077	5,416	-4,339	836	2,000	-1,164	0	2,000	-2,000	0	2,000	-2,000	-9,502
19			5	6,699	8,452	-1,753	9,648	3,095	6,553	7,370	2,752	4,618	10,473	2,592	7,881	17,299



Questions?



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The Data Landscape



The most complete collection of research, data and decision-making tools available anywhere

